# Exhibit 300: Capital Asset Summary

## Part I: Summary Information And Justification (All Capital Assets)

### Section A: Overview & Summary Information

**Date Investment First Submitted:** 2009-06-30
**Date of Last Change to Activities:** 2013-04-30
**Investment Auto Submission Date:** 2013-03-27
**Date of Last Investment Detail Update:** 2013-03-27
**Date of Last Exhibit 300A Update:** 2013-03-28
**Date of Last Revision:** 2013-04-30

**Agency:** 393 - National Archives and Records Administration **Bureau:** 00 - Agency-Wide Activity

**1. Name of this Investment:** Holdings Management System (HMS)

**2. Unique Investment Identifier (UII):** 393-000000038

### Section B: Investment Detail

1. **Briefly describe the investment's purpose, goals, and current or anticipated benefits (quantitative and/or qualitative). Include the investment's specific contribution to mission delivery or agency management support functions and identify key customers, stakeholders, and other beneficiaries.**
NARA has recognized the need to improve its business processes to manage and track the physical aspects of permanent, hard-copy, archival records in its custody. HMS enables NARA to more effectively meet strategic goal two (We will preserve and process records to ensure access by the public as soon as legally possible) by enabling staff to more accurately locate Federal records holdings across all facilities, efficiently identify available and suitable space for storing archival holdings, reliably track the chain of custody of NARA archival holdings over time (responsibility and accountability), effectively document preservation needs and track actions done to NARA archival holdings over time, as well as reduce labor burden for tracking and reporting requirements. Before HMS was available, NARA had only partially automated and standardized business processes to manage hard-copy archival records. It did not use a common, integrated technology application to perform its tasks. Individual NARA units had to develop unique procedures and applications to carry out their work. As a result, the organization used multiple applications, paper-logs, and forms to manage hard-copy archival records. HMS integrates the many stand-alone automated and manual systems currently used throughout NARA for the management of hard-copy archival records into one system.

2. **Briefly describe how the investment contributes to the agency target EA and its role in the Enterprise Roadmap. Include a description of how the investment includes or will achieve programmatic or technical innovation.**
This investment represents one programmatic initiative that is part of NARA's overall

Business Transformation Strategy. It is addressed in NARA's Enterprise Architecture, in the Business Transformation Plan and Sequencing Plan work products. HMS supports the BTP initiative, Textual Processing, by reports that track progress of processing projects that reduce the backlog of unprocessed textual records.

3. **Provide the investment's currently projected return on investment (ROI) percentage, as documented in the most recent alternatives analysis, and the date that it was established.**

   a. **Current ROI:**

   b. **Date of Current ROI:**

4. **In the section below, indicate if the investment in whole or in part specifically addresses any of the following types of requirements.**

   **Note: Where "Yes" is indicated, provide a brief description of the requirement and how the investment will meet the requirement. Include citations within descriptions, if available. Provide any URLs associated with each requirement. If citing the Agency Performance Plan, provide the applicable "PRM" code from Performance.gov.**

   a. **Legislative Mandate:**
   Required By: NO
   Description:
   Associated URLs:

   b. **Outstanding Audit Finding or Material Weakness:**
   Required By: YES
   Description: Audit of NARA'S Preservation Program June 2005. This report identified the need for NARA to develop a system that would document items needing preservation, consistently apply criteria for assessing preservation needs, and accurately track preservation performance measures.
   Associated URLs:
   http://www.archives.gov/oig/pdf/2008/audit-report-08-04.pdf

   c. **Published Agency Strategic Plan/Annual Performance Plan:**
   Required By: YES
   Description: Preserving the Past to Protect the Future, The Strategic Plan of the National Archives and Records Administration, 2006-2016 (revised 2009) - Strategic Goal 2: We will preserve and process records to ensure access by the public as soon as legally possible.
   Associated URLs:
   http://www.archhives.gov/about/plans-reports/strategic-plan/
   PRM Codes:
   393-000-000

   d. **Presidential Direction:**

Required By: NO
Description:
Associated URLs:

e. **Other Requirement:**
Required By: YES
Description: OIG Semiannual Report to Congress.
Associated URLs:

5. **Provide a description of the investment's progress and accomplishments in the PY, including the investment's overall performance against baseline goals, targets, significant milestones, or performance measures, and any corrective actions taken to address performance deficiencies.**
During the PY, there have been deployments of HMS to Anchorage, Seattle, Chicago and San Bruno. These deployments required mapping and migrating the data from the existing location registers and at risk databases, and providing end user training. Functionality to allow users to scan barcodes on boxes and shelves to establish asset locations was developed and deployed on the handheld scanners. Use Cases, Process Flows and High Level Functional requirements for automating the researcher reference requests and interfacing with the OPA description tool were developed during this period. The operations and maintenance of the production system was successfully managed with a 99% availability. Implemented over 45 change requests approved by the Configuration Control Board.

6. **Describe the investment's objectives for the CY, BY, and budget out years, if available, including specific accomplishments to achieve, realize, or continue to achieve the benefits cited in question B.1. above.**
In the CY and BY the HMS team is planning to complete the roll out of the system to the Denver Regional Archives and the archival facility in St Louis. Additional functionality for the handheld bar-code scanners will be developed and deployed. This functionality will include support for capturing assets and statuses related to Work Requests, assets associated with pull slips, and the ability to update box level information such as box number, box type, and access restrictions. During this time the team will convert the current Actuate reports into BI Publisher reports in preparation for the upgrade from Siebel version 7.8 to version 8.1. Finally the team will continue to implement change requests approved by the Configuration Control Board (CCB).

7. **If this investment will result in the elimination or the reduction of another investment(s), please complete the following:**

Table I.B.1 Affected Investment Information

| Investment UII | Status |
|---|---|
| NONE | |

8. **Does this investment include the following?**

a. **A shared service (intra-or inter-agency—current and/or planned):** YES

b. **A data center (current and/or planned):** NO

c. **PIV-enabled systems (per HSPD-12) (all systems currently PIV-enabled):** NO

d. **Cloud computing (current and/or planned):** YES

e. **APIs (application programming interfaces) consistent with the Digital Government Strategy:** NO

9. **Provide any URLs related to the investment and indicate how they are related. Identify each URL's relationship to the investment (if applicable).**

**Table I.B.2 URL's Related to the Investment**

| URL | A. Provides publicly accessible datasets produced by this investment. | B. Provides a publicly accessible API to provide access to data from this investment. | C. Links to social media about this investment. | D. Provides general information about this investment. | E. Provides general information about the business process or program served by this investment but not the investment itself. |
|---|---|---|---|---|---|
| NONE | | | | | |

10. **Provide the date of the investment or IPT charter establishing the required IPT.**
2009-04-01

Section C: Life Cycle Costs

1. **Provide the cost summary for the investment.**

Table I.C.1 Life Cycle Costs

| | PY-1 & Prior | PY 2012 | CY 2013 | BY 2014 |
|---|---|---|---|---|
| Planning Costs: | $3.7 | $0.0 | $0.0 | $0.0 |
| DME (Excluding Planning) Costs: | $7.0 | $0.0 | $0.0 | $0.0 |
| DME (Including Planning) Govt. FTEs: | $0.5 | $0.0 | $0.0 | $0.0 |
| Sub-Total DME (Including Govt. FTE): | $11.2 | 0 | 0 | 0 |
| O & M Costs: | $1.6 | $2.4 | $2.3 | $2.4 |
| O & M Govt. FTEs: | $0.2 | $0.1 | $0.1 | $0.1 |
| Sub-Total O & M Costs (Including Govt. FTE): | $1.8 | $2.5 | $2.4 | 0 |
| Total Cost (Including Govt. FTE): | $13.0 | $2.5 | $2.4 | 0 |
| Total Govt. FTE costs: | $0.7 | $0.1 | $0.1 | 0 |
| # of FTE rep by costs: | 5 | 1 | 1 | 1 |
| | | | | |
| Total change from prior year final President's Budget ($) | | $-0.2 | | |
| Total change from prior year final President's Budget (%) | | -7.70% | 1.80% | |

2.

a. **In which year did or will this investment begin? (specify year - e.g., PY-1= 2011)**
2007

b. **In which year will this investment reach the end of its estimated useful life? (specify year - e.g., BY+5 = 2019)**
2022

3. **If the funding levels have changed from the FY 2013 President's Budget request for PY or CY, briefly explain those changes:**

Reallocation of costs between the applications within the Siebel platform.

Section D: Acquisition/Contract Strategy (All Capital Assets)

1. **Provide all prime contracts (or task orders) for awarded or open solicitations for the investment.**

Table I.D.1 Contracts and Acquisition Strategy

| Contract Type | Contracting Agency ID | Procurement Instrument Identifier (PIID) | Modular Approaches/ Contracting | Indefinite Delivery Vehicle (IDV) Reference ID | IDV Agency ID | Solicitation ID | EVM Required |
|---|---|---|---|---|---|---|---|
| Awarded | 8800 | NAMA-08-F-0088 | N | GS-25F-0061P | 4730 | | Y |
| Awarded | 8800 | NAMA-12-F-0160 | N | GS-35F-0051K | 4730 | | Y |

2. **If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:**

# Exhibit 300B: Performance Measurement Report

**Section A: General Information**

## Date of Last Change to Activities: 2013-04-30

**Section B: Project Plan and Execution Data**

**Table II.B.1 Projects**

| Project ID | Project Name | Objectives/Expected Outcomes | Project Start Date | Project Completion Date | Project Lifecycle Cost ($M) | End Point Schedule Variance (in days) | End Point Schedule Variance (%) | Cost Variance ($M ) | Cost Variance (%) |
|---|---|---|---|---|---|---|---|---|---|
| 1 | Deployment to Regional Archives #8 | Analysis of systems and processes used at the Regional Archives facility and perform any system configurations necessary to accommodate unique data requirements. Analyze existing location registers and at risk databases for the facility. Map elements to HMS, perform test migrations and validate with site. Assist site with data alignment to HMS and perform additional test migrations as needed. Perform | 2011-10-03 | 2011-12-09 | $0.4 | -5 | -7 | $0.0 | 13.14% |

**Table II.B.1 Projects**

| Project ID | Project Name | Objectives/Expected Outcomes | Project Start Date | Project Completion Date | Project Lifecycle Cost ($M) | End Point Schedule Variance (in days) | End Point Schedule Variance (%) | Cost Variance ($M ) | Cost Variance (%) |
|---|---|---|---|---|---|---|---|---|---|
| | | acceptance testing with facility, conduct end user training and perform final data migration and deploy system. | | | | | | | |
| 2 | Deployment to Regional Archives #9 | Analysis of systems and processes used at the Regional Archives facility and perform any system configurations necessary to accommodate unique data requirements. Analyze existing location registers and at risk databases for the facility. Map elements to HMS, perform test migrations and validate with site. Assist site with data alignment to HMS and perform additional test migrations as needed. Perform acceptance testing with facility, conduct end user training and perform final data migration and deploy system. | 2011-12-12 | 2012-02-17 | $0.4 | 0 | 0 | $0.1 | 14.63% |
| 3 | Deployment to Regional Archives | Analysis of systems and processes | 2012-02-20 | 2012-04-27 | $0.4 | -6 | -9 | $-0.0 | -9.29% |

**Table II.B.1 Projects**

| Project ID | Project Name | Objectives/Expected Outcomes | Project Start Date | Project Completion Date | Project Lifecycle Cost ($M) | End Point Schedule Variance (in days) | End Point Schedule Variance (%) | Cost Variance ($M ) | Cost Variance (%) |
|---|---|---|---|---|---|---|---|---|---|
| | #10 | used at the Regional Archives facility and perform any system configurations necessary to accommodate unique data requirements. Analyze existing location registers and at risk databases for the facility. Map elements to HMS, perform test migrations and validate with site. Assist site with data alignment to HMS and perform additional test migrations as needed. Perform acceptance testing with facility, conduct end user training and perform final data migration and deploy system. | | | | | | | |
| 4 | Deployment to Regional Archives #11 | Analysis of systems and processes used at the Regional Archives facility and perform any system configurations necessary to accommodate unique data requirements. | 2012-04-30 | 2012-07-06 | $0.4 | -35 | -52 | $-0.0 | -3.98% |

**Table II.B.1 Projects**

| Project ID | Project Name | Objectives/Expected Outcomes | Project Start Date | Project Completion Date | Project Lifecycle Cost ($M) | End Point Schedule Variance (in days) | End Point Schedule Variance (%) | Cost Variance ($M ) | Cost Variance (%) |
|---|---|---|---|---|---|---|---|---|---|
| | | Analyze existing location registers and at risk databases for the facility. Map elements to HMS, perform test migrations and validate with site. Assist site with data alignment to HMS and perform additional test migrations as needed. Perform acceptance testing with facility, conduct end user training and perform final data migration and deploy system. | | | | | | | |
| 5 | Deployment to Regional Archives #12 | Analysis of systems and processes used at the Regional Archives facility and perform any system configurations necessary to accommodate unique data requirements. Analyze existing location registers and at risk databases for the facility. Map elements to HMS, perform test migrations and validate with site. | 2012-09-06 | 2012-12-03 | $0.4 | -201 | -272 | $0.0 | 0.13% |

**Table II.B.1 Projects**

| Project ID | Project Name | Objectives/Expected Outcomes | Project Start Date | Project Completion Date | Project Lifecycle Cost ($M) | End Point Schedule Variance (in days) | End Point Schedule Variance (%) | Cost Variance ($M ) | Cost Variance (%) |
|---|---|---|---|---|---|---|---|---|---|
| | | Assist site with data alignment to HMS and perform additional test migrations as needed. Perform acceptance testing with facility, conduct end user training and perform final data migration and deploy system. | | | | | | | |
| 10 | Convert Reports to BI Publisher | Convert all existing Actuate reports to BI Publisher reports. | 2012-09-17 | 2013-09-16 | $0.3 | 0 | 0 | $0.0 | 0.00% |
| 11 | Upgrade to Siebel 8.x.x | Perform detailed analysis of tasks identified in the upgrade plan developed in the previous year and develop a plan for mitigating any risks identified. Develop migration scripts, and make required configuration changes to application. Migrate database and upgrade application. Perform system testing to validate functionality and data integrity. Conduct testing of any system interfaces to verify continued | 2013-09-17 | 2014-07-31 | $1.6 | 0 | 0 | $0.0 | 0.00% |

**Table II.B.1 Projects**

| Project ID | Project Name | Objectives/Expected Outcomes | Project Start Date | Project Completion Date | Project Lifecycle Cost ($M) | End Point Schedule Variance (in days) | End Point Schedule Variance (%) | Cost Variance ($M ) | Cost Variance (%) |
|---|---|---|---|---|---|---|---|---|---|
| | | functionality. | | | | | | | |
| 12 | Develop/Deploy reference data capture functionality | Perform analysis and develop functionality to capture reference data with the ability to create a link between the researcher and the materials that they requested. | 2014-07-01 | 2014-09-16 | $0.3 | 0 | 0 | $0.0 | 0.00% |
| 6 | Deploy HMS IOC to St Louis Archival staff | Analysis of systems and processes used at the St Louis facility Archival facility and perform any system configurations necessary to accommodate unique data requirements. Analyze existing location registers, At Risk databases, and any other systems used for capturing information on archival holdings. Map elements to HMS, perform test migrations and validate with site. Assist site with data alignment to HMS and perform additional test migrations as needed. Identify any necessary system interfaces | 2012-11-05 | 2013-06-28 | $1.0 | -75 | -32 | $0.0 | 0.00% |

**Table II.B.1 Projects**

| Project ID | Project Name | Objectives/Expected Outcomes | Project Start Date | Project Completion Date | Project Lifecycle Cost ($M) | End Point Schedule Variance (in days) | End Point Schedule Variance (%) | Cost Variance ($M ) | Cost Variance (%) |
|---|---|---|---|---|---|---|---|---|---|
| | | with CMRS and ARCIS. Perform acceptance testing with facility, conduct end user training and perform final data migration and deploy system. | | | | | | | |
| 7 | Develop Upgrade Plan from Siebel 7.3 to 8.1 | Conduct analysis of the curent infrasturcture and framework in order to develop a roadmap for upgrading HMS from the current verion of Siebel (7.3) to the latest version (8.1). Create a list of tasks, and a schedule for completing each task. Identify risks, and any additional costs for either hardware , software or migration development. Develop a plan for training end users in the features of the new version. | 2013-07-01 | 2013-09-16 | $0.1 | 0 | 0 | $0.0 | 0.00% |
| 8 | Deploy Additional Bar-Code Scanning Functionality | Identify requirements for additional bar-code scanning functionality, and deploy capabilities to end users. | 2012-09-17 | 2013-09-16 | $0.1 | 0 | 0 | $0.0 | 0.00% |

**Table II.B.1 Projects**

| Project ID | Project Name | Objectives/Expected Outcomes | Project Start Date | Project Completion Date | Project Lifecycle Cost ($M) | End Point Schedule Variance (in days) | End Point Schedule Variance (%) | Cost Variance ($M ) | Cost Variance (%) |
|---|---|---|---|---|---|---|---|---|---|
| 9 | Develop Cloud Migration Strategy | Develop a stratagy for migrating the NISP enviroment from it's current location withing NARANet to a Cloud environment. This should include a proposal for each of the environments (Production, Test, Development and QA), the advantages and disadvantages of moving to the Cloud along with the associated costs. | 2013-01-07 | 2013-03-08 | $0.1 | -126 | -210 | $0.0 | 0.00% |

**Key Deliverables**

| Project ID | Activity Name | Activity Description | Planned Completion Date | Projected Completion Date | Actual Completion Date | Duration (in days) | Schedule Variance (in days ) | Schedule Variance (%) |
|---|---|---|---|---|---|---|---|---|
| 1 | Regional Deployment A phase I | Data analysis and configuration for Regional archives #8 | 2011-10-28 | 2011-10-28 | 2011-10-28 | 25 | 0 | 0.00% |
| 1 | Regional Deployment A phase II | Analyze, map and test migrate Regional Archives #8 MLR data. | 2011-12-02 | 2011-12-02 | 2011-12-09 | 32 | -7 | -21.88% |
| 1 | Regional Deployment A phase III | Training, deployment and acceptance testing Regional Archives #8 | 2011-12-09 | 2011-12-09 | 2011-12-14 | 4 | -5 | -125.00% |
| 2 | Regional Deployment A phase I | Data analysis and configuration for Regional archives #9. | 2012-01-06 | 2012-01-06 | 2012-01-13 | 25 | -7 | -28.00% |
| 2 | Regional Deployment | Analyze, map and | 2012-02-10 | 2012-02-10 | 2012-02-13 | 32 | -3 | -9.38% |

| Key Deliverables | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| Project ID | Activity Name | Activity Description | Planned Completion Date | Projected Completion Date | Actual Completion Date | Duration (in days) | Schedule Variance (in days ) | Schedule Variance (%) |
| | A phase II | test migrate Regional Archives #9 MLR data. | | | | | | |
| 2 | Regional Deployment A phase III | Training, deployment and acceptance testing Regional Archives #9. | 2012-02-17 | 2012-02-17 | 2012-02-17 | 4 | 0 | 0.00% |
| 3 | Regional Deployment A phase I | Data analysis and configuration for Regional archives #10. | 2012-03-16 | 2012-03-16 | 2012-03-16 | 25 | 0 | 0.00% |
| 3 | Regional Deployment A Phase II | Analyze, map and test migrate Regional Archives #10 MLR data. | 2012-04-20 | 2012-04-20 | 2012-04-26 | 32 | -6 | -18.75% |
| 3 | Regional Deployment A Phase III | Training, deployment and acceptance testing Regional Archives #10. | 2012-04-27 | 2012-04-27 | 2012-05-03 | 4 | -6 | -150.00% |
| 4 | Regional Deployment A phase I | Data analysis and configuration for Regional archives #11. | 2012-05-25 | 2012-05-25 | 2012-05-25 | 25 | 0 | 0.00% |
| 4 | Regional Deployment A Phase II | Analyze, map and test migrate Regional Archives #11 MLR data. | 2012-06-29 | 2012-07-31 | 2012-08-03 | 32 | -35 | -109.38% |
| 4 | Regional Deployment A Phase III | Training, deployment and acceptance testing Regional Archives #11. | 2012-07-06 | 2012-08-10 | 2012-08-10 | 4 | -35 | -875.00% |
| 5 | Regional Deployment A phase I | Data analysis and configuration for Regional archives #12. | 2012-10-12 | 2013-03-08 | 2013-03-08 | 25 | -147 | -588.00% |
| 5 | Regional Deployment A phase II | Analyze, map and test migrate Regional Archives #12 MLR data. | 2012-11-23 | 2013-06-12 | | 39 | -201 | -515.38% |

| Key Deliverables | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| Project ID | Activity Name | Activity Description | Planned Completion Date | Projected Completion Date | Actual Completion Date | Duration (in days) | Schedule Variance (in days ) | Schedule Variance (%) |
| 6 | St Louis Deployment Phase I | Requirements analysis for St Louis view, interface analysis including requirements definition | 2012-12-28 | 2013-03-29 | 2013-03-29 | 53 | -91 | -171.70% |
| 8 | Develop Bar-code Scanning Functionality | Develop functionality for associating assets with Work Request | 2013-01-18 | 2013-01-18 | 2013-01-18 | 123 | 0 | 0.00% |
| 9 | Develop DAS/HMS Interface | Define Interface requirements | 2013-03-08 | 2013-07-12 | | 60 | -126 | -210.00% |
| 10 | Convert Reports to BI Publisher | Design and create integration objects and schema for existing reports | 2013-03-17 | 2013-03-17 | 2013-03-17 | 181 | 0 | 0.00% |
| 6 | St Louis Deployment Phase II | Data analysis and configuration for St Louis. | 2013-03-22 | 2013-06-04 | | 81 | -74 | -91.36% |
| 8 | Develop Bar-code Scanning Functionality | Develop functionality for updating asset data elements using hand held scanners | 2013-05-24 | 2013-05-24 | | 123 | 0 | 0.00% |
| 10 | Convert Reports to BI Publisher | Convert reports using BI Publisher | 2013-09-16 | 2013-09-16 | | 182 | 0 | 0.00% |

## Section C: Operational Data

### Table II.C.1A/B Performance Metrics and Actuals

| Metric ID | Metric Description | Unit of Measure | FEA Performance Measurement Category Mapping | 2012 Target | 2013 Target | Measurement Condition | Reporting Frequency | Agency Strategic Goals / Agency Objective |
|---|---|---|---|---|---|---|---|---|
| 457 | Percentage of help desk tickets closed within 1 days. | Percent | 111 - Customer Results - Customer Benefit | 90.000000 | 90.000000 | Over target | Monthly | |

| Actual Result ID | Actual Result | Actual Result Met/Not Met | Comment | Date of Actual Result |
|---|---|---|---|---|
| 48267 | 97.900000 | Met | | 2013-01-21 |
| 48265 | 100.000000 | Met | | 2013-03-22 |
| 35611 | 100.000000 | Met | | 2012-12-19 |
| 24363 | 100.000000 | Met | | |
| 20247 | 100.000000 | Met | | |
| 17893 | 100.000000 | Met | | |
| 14319 | 100.000000 | Met | | |
| 2103 | 100.000000 | Met | | |

| | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| 456 | Percentage of time system is up and available to end users. | Percent | 213 - Technology - Efficiency | 98.870000 | 98.880000 | Over target | Monthly | |

| Actual Result ID | Actual Result | Actual Result Met/Not Met | Comment | Date of Actual Result |
|---|---|---|---|---|

| | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | | | | | | | | |
| | | | | 48259 | 99.900000 | Met | | 2013-01-21 |
| | | | | 48257 | 96.800000 | Not Met | | 2013-03-22 |
| | | | | 35609 | 100.000000 | Met | | 2012-12-19 |
| | | | | 24361 | 100.000000 | Met | | |
| | | | | 17891 | 99.990000 | Met | | |
| | | | | 14317 | 99.990000 | Met | | |
| | | | | 2101 | 99.990000 | Met | | |
| 455 | Percentage of special media records with locations correctly identified. | Percent | 214 - Technology - Information and Data | 90.000000 | 90.000000 | Over target | Semi-Annual | |
| | | | | Actual Result ID | Actual Result | Actual Result Met/Not Met | Comment | Date of Actual Result |
| | | | | 48261 | 90.000000 | Met | | 2013-03-22 |
| | | | | 3771 | | | Special media records are just now being loaded into HMS, so this metric will begin in the PY. | |
| 454 | Percentage of textual records with locations correctly identified. | Percent | 214 - Technology - Information and Data | 90.000000 | 90.000000 | Over target | Semi-Annual | |
| | | | | Actual Result ID | Actual Result | Actual Result Met/Not Met | Comment | Date of Actual Result |
| | | | | 48263 | 92.000000 | Met | | 2013-03-22 |

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | | | 3769 | | | | New metric | | |
| 451 | Cubic feet records processed. | Cubic feet | 111 - Customer Results - Customer Benefit | 20287.000000 | 20287.000000 | Over target | Semi-Annual | | | |

| Actual Result ID | Actual Result | Actual Result Met/Not Met | Comment | Date of Actual Result |
|---|---|---|---|---|
| 48255 | 56049.000000 | Met | | 2013-03-22 |
| 3763 | 24313.000000 | Met | | |